### Teleporte KEYLESS The software platform for keyless access control



### Easy to Onboard

Get up and running from day one with Teleporte Keyless. Simple implementation and configuration ensure that you can start benefitting from our secure, scalable, and reliable keyless system right away.

- Easy to deploy and customize with remote configuration
- Easy to set up integrations and automations
- Easy to provision keys

### Easy to Expand

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THE Teleporte ADVANTAGE

Easily add sites and access points to Teleporte. Secure, monitor, and gain insights from all your sites and assets within a single keyless system.

- Transparent, per-lock pricing
- Unlimited locks
- Unlimited users

Privacy (LGPD/GDPR) by design.

Sera4 is ISO 27001 certified.

identifies any tampered data.

• Unlimited connections

The Teleporte solution ecosystem allows you to connect your locks, control access to your sites, and benefit from real-time analytics to <u>optimize your operations</u>.

**Teleporte Cloud** is hosted in high-availability data centers worldwide, providing a user-friendly web interface accessible from laptops, tablets, and smartphones



**Teleporte Embedded** serves as the firmware platform facilitating the connection and integration of any electric lock with the Teleporte system.

### Easy to Maintain

The Teleporte platform is architected to eliminate operational disruptions.

- Teleporte Cloud delivers security updates and new features with zero downtime
- Update firmware through Teleporte Mobile onsite
- The Administrator Web Interface displays predictive maintenance indicators for proactive planning.
- Teleporte is designed, developed, and maintained by Sera4, not outsourced.
  Patented architecture to deploy digital keys securely with digital certificates.

Triple-synchronization of audit trails on the lock, the mobile and the cloud

Secured login with MFA and password-less authentication.

Encryption keys are unique per customer and per lock.

# Security is at the core of everything we do.

ISO 27001 INFORMATION SECURITY MANAGEMENT

Learn more about our solutions for your company





Sera4



## Teleporte FEATURES

Teleporte licenses are available at two service levels, to meet the diverse needs of our customers.

### **Teleporte Keyless Service**

provides the functionality and core features required to get started with a cloud-based smart lock system for keyless access points. Teleporte Keyless enables customers to provision keys for critical infrastructure and assets, from anywhere, ensuring they can protect what matters most to their business.

### **Teleporte Enterprise Service**

is our comprehensive service, including all features and available integrations. Teleporte Enterprise is purpose-built for customers who require automation and integration, and are looking for a solution that generates valuable data for operational optimization.

	Keyless	Enterprise
Mobile Application Available for both Android and iOS; updated regularly with new features, improved reliability, and support for new phone models.		~
Administrator Web Interface Portal for administrators to add users, assign and revoke keys, and generate reports.	<ul> <li>Image: A second s</li></ul>	$\checkmark$
Access Logs Monitor accesses by recording when and where locks are opened, and by whom. Logs can be exported in CSV or XLSX format.	~	~
Key Request Users can request access to nearby locks from the mobile app. Admininstrators can approve/deny in real time (subject to data network coverage).	<ul> <li>Image: A second s</li></ul>	~
Cloud Maintenance Teleporte Cloud servers update with no downtime, to provide automatic security updates and access to the latest features at each service level.	<ul> <li>Image: A second s</li></ul>	~
Notifications Dashboard or email notifications can be triggered on user-defined conditions, notifying anyone, in real time, about specified events in the Teleporte network.	~	~
Lock Replacement Easily replace a lock without losing existing configuration. Clone lock settings and transfer all keys, site assignments, lock names, and other data associated to the new lock, in just one click.	$\checkmark$	~
Device Restriction Automatically limit users to a single mobile device registration upon initial login to the Teleporte Mobile application, to deter fraudulent activities associated with the sharing of account credentials.	—	~
Connected Latch Require users to use the Teleporte Mobile application to close locks. Requiring this deliberate action ensures the accuracy of records, and provides real-time information on which locks are securely closed.	—	~
Lock Groups & Sites Group access points using custom criteria to grant access to locks on a per-group basis, rather than on a per-lock basis, allowing the efficient management of hundreds and thousands of access points.	—	~
Photos & Notes Enable users to log notes and capture photographic evidence from the field using the Teleporte Mobile app, for use by administrators in audits and to ensure transparency and accountability.	—	~
Failsafe Unlock (FSU) Unlock locks by executing a sequence of button presses, entering the code directly in the Teleporte Mobile app. FSU provides redundancy in case of service interruption, lack of data coverage, or no access to a mobile device.	—	~
Check-In/Check-Out Require users to check in on arrival to a site and check out before leaving, to enforce process controls, and ensure users secure access points before leaving. Administrators are notified of any process non-compliance.	—	~
Access/Configuration Manager Customize permissions and access privileges for key management and access point configuration in the Administrator Web Interface for different types of users.	—	~
Lock Mapping Easily visualize your sites and access points on a map, and view dynamic lists of which sites/locks are unsecured/open, which locks may need service, geolocation of access requests, and other data.	—	~

API documentation is available at <u>https://apidocs.sera4.com</u>









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