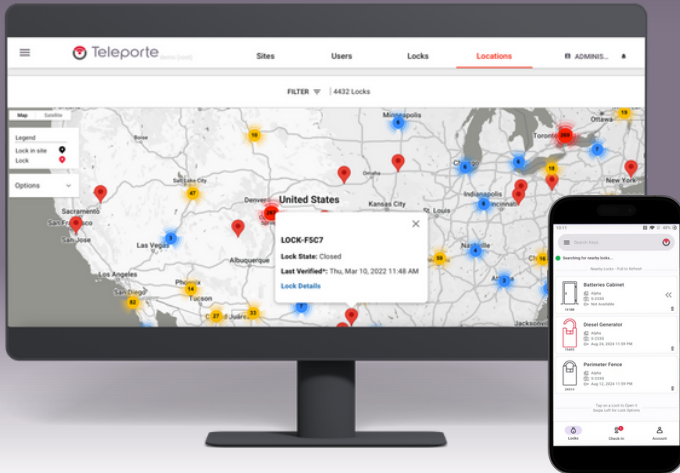# Teleporte ENTERPRISE

The Teleporte solution ecosystem allows you to connect your locks, control access to your sites, and benefit from real-time analytics to optimize your operations.

Teleporte Cloud is hosted in high-availability data centers worldwide, providing a user-friendly web interface accessible from laptops, tablets, and smartphones

Teleporte Mobile is a mobile application available on Android and iOS that delivers an intuitive interface

Teleporte Embedded serves as the firmware platform facilitating the connection and integration of any electric lock with the Teleporte system.

EASY TO IMPLEMENT

Easy to Onboard
Simple implementation and configuration ensure that you can start benefitting from our secure, scalable, and reliable keyless system from day one.

Easy to Expand
Easily add sites and access points to Teleporte to secure, monitor, and gain insights from all your sites and assets within a single keyless system.

Easy to Maintain
The Teleporte platform is architected to eliminate operational disruptions, with updates delivered via Teleporte Cloud and mobile-enabled, onsite firmware upgrades.

HARD TO BEAT

Access your sites any time, even during service interruptions, or without data coverage or access to a mobile device.

Prevent unauthorized access and credential sharing by restricting mobile devices.

Capture photos and notes for visual verification of compliance with processes and regulations.

Ensure precise, real-time close records by requiring users to use Teleporte Mobile to close locks

Built-in tools and workflows to **monitor, map, and manage hundreds of sites** with precision and confidence.

## Security is at the core of everything we do.

- Teleporte is designed, developed, and maintained by Sera4, not outsourced.
- Patented architecture to deploy digital keys securely with digital certificates.
- Secured login with MFA and password-less authentication.
- Privacy (LGPD/GDPR) by design.
- Encryption keys are unique per customer and per lock.
- Sera4 is ISO 27001 certified.
- Triple-synchronization of audit trails on the lock, the mobile and the cloud identifies any tampered data.

nqa.
ISO 27001
INFORMATION
SECURITY
MANAGEMENT

Teleporte
Cloud

Teleporte
Mobile
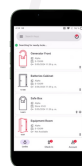
Teleporte
Embedded

Keyless

Mobile Application
Available for both Android and iOS; updated regularly with new features, improved reliability, and support for new phone models.

Administrator Web Interface
Portal for administrators to add users, assign and revoke keys, and generate reports.

Access Logs
Monitor accesses by recording when and where locks are opened, and by whom. Logs can be exported in CSV or XLSX format.

Key Request
Users can request access to nearby locks from the mobile app. Admininstrators can approve/deny in real time (subject to data network coverage).

Cloud Maintenance
Teleporte Cloud servers update with no downtime, to provide automatic security updates and access to the latest features at each service level.

Notifications
Dashboard or email notifications can be triggered on user-defined conditions, notifying anyone, in real time, about specified events in the Teleporte network.

Lock Replacement
Easily replace a lock without losing existing configuration. Clone lock settings and transfer all keys, site assignments, lock names, and other data associated to the new lock, in just one click.

Security

Device Restriction
Automatically limit users to a single mobile device registration upon initial login to the Teleporte Mobile application, to deter fraudulent activities associated with the sharing of account credentials.

Connected Latch
Require users to use the Teleporte Mobile application to close locks. Requiring this deliberate action ensures the accuracy of records, and provides real-time information on which locks are securely closed.

Photos & Notes
Enable users to log notes and capture photographic evidence from the field using the Teleporte Mobile app, for use by administrators in audits and to ensure transparency and accountability.

Check-In/Check-Out
Require users to check in on arrival to a site and check out before leaving, to enforce process controls, and ensure users secure access points before leaving. Administrators are notified of any process non-compliance.

Operational Efficiency

Failsafe Unlock (FSU)
Unlock locks by executing a sequence of button presses, entering the code directly in the Teleporte Mobile app. FSU provides redundancy in case of service interruption, lack of data coverage, or no access to a mobile device.

Lock Groups & Sites
Group access points using custom criteria to grant access to locks on a per-group basis, rather than on a per-lock basis, allowing the efficient management of hundreds and thousands of access points.

Access/Configuration Manager
Customize permissions and access privileges for key management and access point configuration in the Administrator Web Interface for different types of users.

Lock Mapping
Easily visualize your sites and access points on a map, and view dynamic lists of which sites/locks are unsecured/open, which locks may need service, geolocation of access requests, and other data.

The Teleporte API and SDK are available for software integrations. API documentation is available at https://apidocs.sera4.com

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