## How to Update the Firmware

## Ser@4

Requirements		2. Select Option to Update Lock		
<ul> <li>Data connectivity (cellular or Wi-Fi)</li> <li>Teleporte mobile application (latest vella)</li> </ul>	ersion available )	2.A. After opening the lock, select the Update Lock option in the menu on the upper right corner,.		
<ul> <li>1. Open lock</li> <li>1.A. Verify that you have a valid key in you Teleporte mobile application to open the that will be updated.</li> <li>1.B Select the lock that has the upgrade in 1.C Open the lock from the Teleporte mo application</li> </ul>	✓ Lock Info ● I   Demo AP3 ✓ Nature   ✓ Info ●   Ocon ① ●   bile Lock Lock   Lock Lighter Regured Connected	<ul> <li>2.B. The option to Upgrade Lock is only available while your device is connected to the lock.</li> <li>2.C. If you do not see the the option to Upgrade Lock, you will need to reconnect to the lock by selecting the CONNECT button below the padlock icon.</li> </ul>	Support Add Note Upgrade Lock Replace Battery Latch UNLOCK Lock Update Required	
3. Start update		4. Verify Software version of lock		
3.A. Select <b>START UPGRADE</b> on the message that the application displays.	LOCK-10846	<ul> <li>4.A. When you detect a lock with the Teleporte mobile application, you can select the option to see Lock Details in the padlock 3-dot menu.</li> <li>4.B. The firmware version will be displayed in this option once it is selected.</li> </ul>		
3.B. While the lock software is updated, ensure that:	Ready to start upgrade now.			
• The mobile device stays close to the lock, within 12" (30cm)	INSTRUCTIONS: Ensure phone is connected to a network Ensure the lock is in the unlocked state	7:52 42  ■ 100%  4  5  Teleporte : Lock [	Details 🔹	

- The mobile device has data connectivity (Wi-Fi or cellular)
- The lock stays unlocked

- Ensure phone is connected to a network
- Ensure the lock is in the unlocked state
- Keep the mobile device within 12" (30cm) of the lock during the upgrade

START UPGRADE

NOTE: This may take several minutes to complete



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	6	0 <del>.</del>	*. 20			Site	Building 333
		Add Note		÷	Hardware ID	BF4D	
		Lock Details		<b>(</b>	Configuration	136	
	Dama AD2			<b>↓</b> F	Firmware	5.103	
alpha					<b>1</b>	Power Source	MAIN

## M-AP3-OTA-005-EN

## For more information contact us at support@sera4.com